

## CLINICAL ACTIVITY DATA (an overview)

The Medical Directorate is responsible for various areas: hygiene and health; surveillance and prevention of infectious diseases; quality assurance and clinical risk management; economic-financial organization of access to outpatient services and patient admission. In all these sectors the Medical Directorate is committed to the achievement of institutional objectives, also by defining and implementing new procedures and regulations. Our main effort is the excellence in service and care quality that must be maintained and continuously improved through initiative and personal involvement.

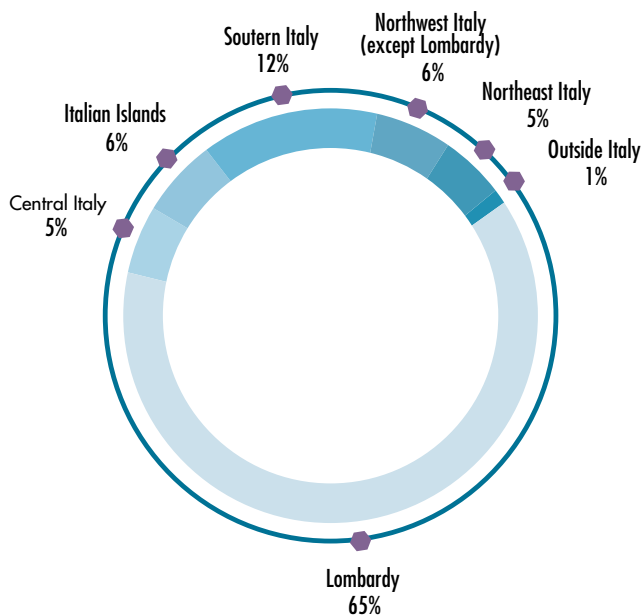
The Medical Directorate is consistently seeking to improve its procedures, guided by the ISO 9000 standards, Joint Commission standards, and the guidelines and operational protocols of national and international scientific societies. Safety of treatment is a crucial element of quality and we are actively involved in promoting the safety of hospitalized patients, with specific reference to pharmacological treatments, surgery and anesthesiology pathways, clinical records and informed consent, and management of clinical emergencies.

The following graphs briefly summarize clinical activity at INT and are based on: 1) hospital discharge forms for hospitalized patients; 2) budget and control data for ambulatory care activities (involving both outpatients and inpatients).

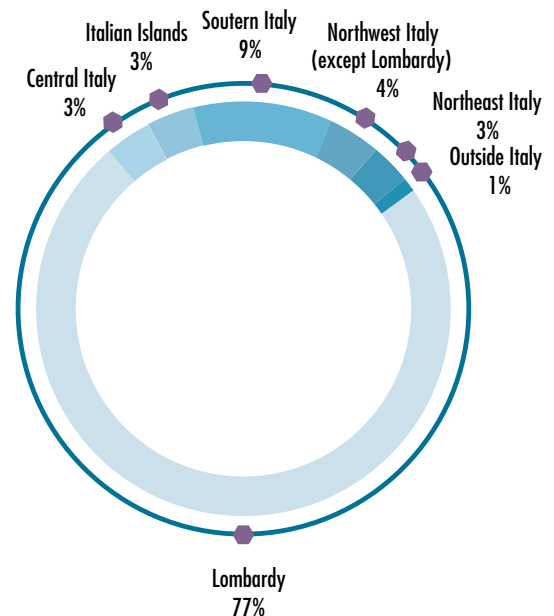
We would like to thank Paola Notti and Paolo Spada for their collaboration in generating these graphs.

Gustavo Galmozzi, MD  
Medical Director

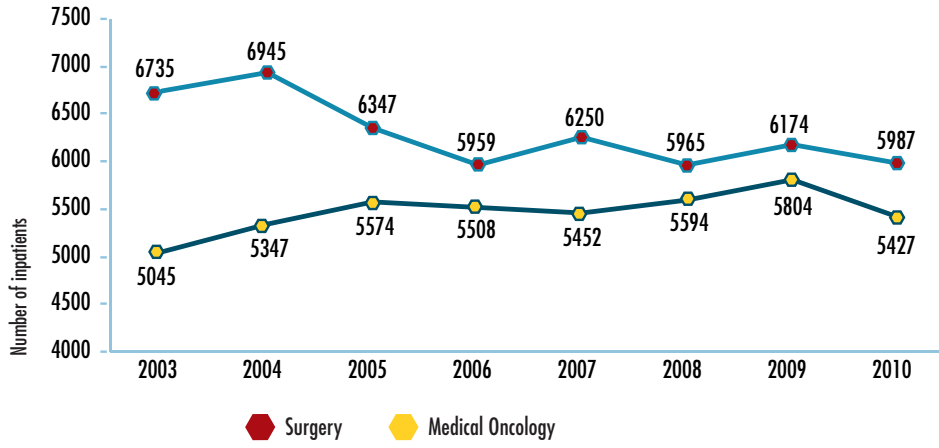
**Inpatients by geographical areas (overall 13,706)**



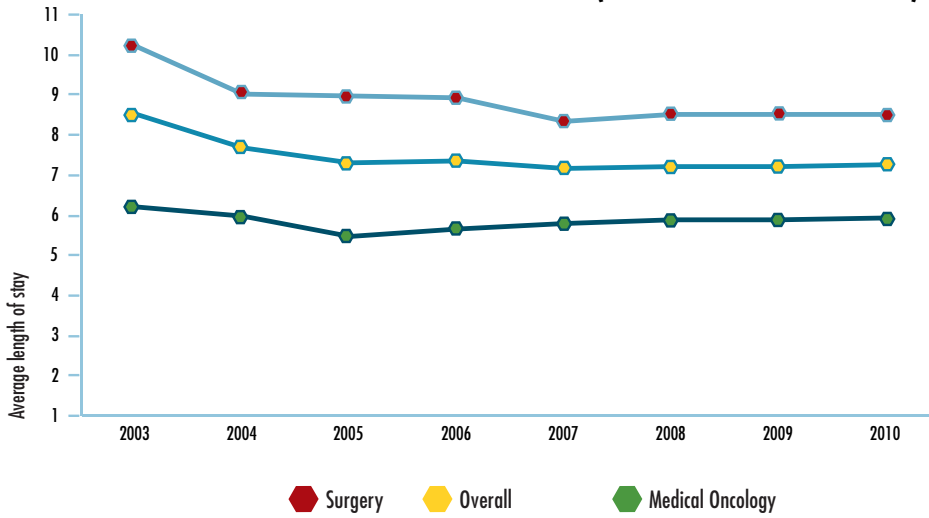
**Outpatients by geographical areas (overall 9,610)**



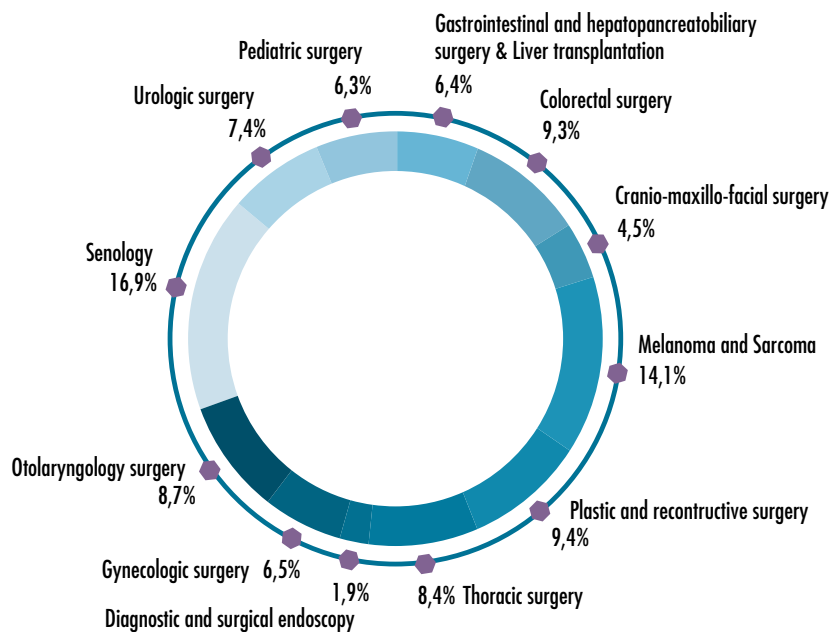
### INPATIENTS OVER THE YEARS (LENGTH OF STAY > 1 DAY)



### INPATIENTS: AVERAGE LENGTH OF STAY (LENGTH OF STAY > 1 DAY)



## Surgical procedures (overall 7,079)



### CHEMOTHERAPY

	2003	2004	2005	2006	2007	2008	2009	2010
Chemotherapy room	15,649	23,118	19,266	19,839	19,276	20,377	21,646	22,707
Ordinary admissions	2,502	2,273	2,524	2,475	2,274	2,310	2,648	2,770
Day Hospital	2,507	1,690	1,415	1,841	1,876	1,327	1,035	1,354

### OUTPATIENTS VISITS

	2003	2004	2005	2006	2007	2008	2009	2010
Surgery	67,510	64,289	60,602	59,715	61,560	56,217	51,774	52,757
Medical Oncology	43,513	49,481	55,394	61,424	61,983	62,402	90,463	86,060
Diagnostic Imaging & Radiotherapy	18,510	18,685	16,966	17,926	17,537	16,846	14,673	16,702
Anesthesia, Intensive Care, Palliative Care	32,313	32,292	31,141	32,038	33,735	30,929	18,316	25,960
Transfusion Unit	7,456	9,093	7,342	6,997	6,581	6,766	7,163	6,955
Private Patients	8,457	12,937	13,301	14,519	7,932	15,083	14,170	16,201
<b>Total</b>	<b>177,759</b>	<b>186,777</b>	<b>184,746</b>	<b>192,619</b>	<b>189,328</b>	<b>188,243</b>	<b>196,559</b>	<b>204,635</b>